

Notice to Terminate parts and service for selected DENSO robot models



Replace with a new one soon!

The following DENSO robot models will be going out of support and service, and discontinuation of parts at the specified dates.

Termination of parts/service date	Product Name	Type	Series	Recommended Replacement
2018.08	RC5 SMRT controller			MC8
2018.03	Cartesian Coordinate Robots	XYC-4*D-*		XYC-4*G-*
2016.07	HS-*E			HS-RC8
2016.07	HMS-*E2			HMS-RC8
2016.07	HM-*E2			HM-RC8
2016.07	VS-*E			VS-RC8
2016.07	VP-*F			VP-RC8
2016.07	VM-*D			VM-RC8
2016.07	RC5 Controller (all types)	-		RC8
2016.11	5-and 6-Axis Robots	VC-E Series	VC-5353E	-
2016.11	5-and 6-Axis Robots	VC-E Series	VC-6353E	-
2015.12	1-axis controller	-	MC1-*C-H	-
2015.12	2-axis controller	-	MC2-*C-H	-
2015.12	1S/1M Series	1S/1M Series	1M-****ANC-RNMB	-
2015.12	1S/1M Series	1S/1M Series	1M-****ANC-RNMN	-
2015.12	1S/1M Series	1S/1M Series	1S-****ANC-RNMB	-
2015.12	1S/1M Series	1S/1M Series	1S-****ANC-RNMN	-

2015.12	Cartesian Coordinate Robots	XYC-2 Series	XYC-2A**0C-L	XYC-4*G-*
2015.09	Screw-tightening robot	-	HMN-4070*B	-
2015.09	Screw-tightening robot	-	HSN-4055*B	-
2015.09	Screw-tightening robot	-	NJ-2000*A	-
2015.09	Mini robot	CS-C Series	CS-4230C	
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2015.03	TETRAM robot	-	TA-41182B	-
2015.03	TETRAM robot	-	TA-4D182B	-
2015.03	RC3 controller (all types)	-	-	RC8
-Currently-	all previous model controllers and robots; please check DENSO website and/or previous notices for details			

- 1.) Please be advised that we will terminate the supply and sales of parts, and service/maintenance/support for the above systems. We will try to provide our support even after the termination dates so long as we have parts in stock for those units; or you have parts in stock for those units. We provide no guarantee of availability of parts or services after the termination dates.
- 2.) Please contact your local Regional Sales Manager for information regarding robot updates, such as the current equivalent replacement robot model.
- 3.) Please contact DPAM inside sales (roboticsalesemail@denso-diam.com) if you wish to order parts now for affected units, before they go unsupported.
- 4.) Units sent to DENSO for repair after the termination date will be returned to sender, at sender's expense, as non-repairable/servicable once parts are no longer available. Please contact DENSO service prior to sending affected units in after their termination date.